

Easterling, Deborah

230749

From: Easterling, Deborah
Sent: Tuesday, July 05, 2011 4:08 PM
To: 'Kathy Fajt'
Cc: 'jlane@lanerealtyllc.com'
Subject: RE: letters of Protest

Dear Mr. & Mrs. Lane,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letters of Protest to our Clerk's Office for processing. Your email and Letter of Protests will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Kathy Fajt [<mailto:kfajt@lanerealtyllc.com>]
Sent: Tuesday, July 05, 2011 9:56 AM
To: Contact
Subject: letters of Protest

Attached please find 2 letters of protest in Docket 2011-47-WS

Jim & Carolyn Lane
8 Holly Berry Woods
Lake Wylie, SC 29710
jlane@lanerealtyllc.com

RECEIVED

PSC SC
MAIL / DMS

* Required Fields

Letter of Protest



Date: * 7-1-11

in Docket * 2011 - 47 - WS

Protestant Information:

Name *

Jim & Carolyn Lane

Mailing Address *

8 Holly Berry Woods

City, State Zip *

Lake Wylie, SC 29710

Phone *

803-831-1069

E-mail

jlane@lanerealtyllc.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

For 25 years we have been plagued with sewer odor, periodically in daytime but most often in late afternoon. Carolina Water used to put deodorizing chemicals under the manhole covers but have not in several years.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

No

* Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS



Date: * 7-1-11

Protestant Information:

Name * Jim & Carolyn Lane
Mailing Address * 8 Holly Berry Woods
City, State Zip * Lake Wylie, SC 29710 Phone * 803-831-1069
E-mail jlane@lanerealtyllc.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The cut-off valve at our water meter box is inaccessible. It was discovered by us and acknowledged by Carolina Water about a year ago. We were told it would be replaced "next week". We are still waiting for their follow-through.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No